

| WOS Area RAUC                                         |                                       |                                      |                                     |
|-------------------------------------------------------|---------------------------------------|--------------------------------------|-------------------------------------|
| Out of Hours / Emergency Telephone Numbers - May 2020 |                                       |                                      |                                     |
| Organisation                                          | Emergency Number outwith Office Hours | Emergency Number within Office Hours | Call Centre Telephone Number        |
| Argyll and Bute Council                               | RALF 0800 373635                      | RALF 0800 373635                     | 1546605514                          |
| East Renfrewshire Council                             | RALF 0800 373635                      | 0141 577 3001                        |                                     |
| Glasgow City Council                                  | RALF 0800 373635                      | RALF 0800 373635                     | RALF 0800 373635                    |
| Inverclyde Council                                    | 01475 714779                          | 01475 717171                         | 01475 717171                        |
| Renfrewshire Council                                  | 0141 618 7704                         | 0141 618 7704                        |                                     |
| West Dunbartonshire Council                           | RALF 0800 373635                      | 01389 738264                         | 01389 738264                        |
| BEAR Scotland (NE)                                    | 01738 481211                          | 01738 481211                         | 0800 0281414                        |
| BEAR Scotland (NW)                                    | 01738 481212                          | 01738 481212                         | 0800 0281414                        |
| BEAR Scotland<br>M80DBFO                              | CONTROL ROOM<br>08454 130268          | M80DBFO OFFICE<br>0141 413 2841      | TRUNK ROAD DEFECTS<br>0800 028 1414 |
| Scotland TransServ                                    | 0141 218 3999                         |                                      |                                     |
| Balfour Beatty - M77 DBFO                             | 0141 639 8638                         | 0141 639 8638                        | 0141 639 8638                       |
| Amey Control Room                                     | 0800 042 0188                         |                                      | 0800 042 0188                       |
| CenturyLink/Level 3                                   | 0208 510 3030                         | 0208 510 3030                        | 0208 510 3030                       |
| CityFibre                                             | 0800 298 6267                         | 0800 298 6267                        | 0800 298 6267                       |
| EE                                                    |                                       |                                      |                                     |
| MBNL for (Hutchison 3g / EE)                          | 0808 1214123                          |                                      |                                     |
| National Grid                                         |                                       |                                      |                                     |
| Network Rail                                          | 03457 114141                          | 03457 114141                         | 03457 114141                        |
| Openreach                                             | 0800 374541                           | 0800 0232023                         | 0800 800154                         |
| Petroineos                                            | 0800 374 185                          | 0800 374 185                         |                                     |
| SGN                                                   | 0800 111 999                          | 0800 111 999                         | 0800 912 1700                       |
| Sky                                                   | 07718 511591 / 02070 323250 / 323234  | 07718 511591 / 02070 323250 / 323234 | 08000 273564                        |
| SP Energy Networks                                    | 0800 092 9290                         | 0800 092 9290                        | 0330 10 10 444                      |
| Scottish Water                                        | 08000 778 778                         | 08000 778 778                        | 08000 778 778                       |
| SSE                                                   | 0800 300 999                          | 0800 300 999                         | 0800 300 999                        |
| SSET                                                  | 0800 0150 355                         | 0800 0150 355                        | 0800 0150 355                       |
| Verizon                                               | 0800 365 777                          | 0800 365 777                         |                                     |
| Virgin Media                                          | 0800 694 1122                         | 0800 694 1122                        | 0800 694 1122                       |
| Vodafone                                              | 0333 304 0762                         | 0333 304 0762                        | 0333 304 0762                       |
| Zayo Network Control Centre                           |                                       |                                      | 0800 169 1646 (ncc@zayo.com)        |
| 21/04/2020                                            |                                       |                                      |                                     |

Emergency Number within Office Hours: - These numbers should be for R.A. and S.U. use and should not be general public numbers

Emergency Number outwith Office Hours: - These numbers should be for R.A. and S.U. use and should not be general public numbers

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