

**South West Area RAUC**  
**Out of Hours / Emergency Telephone Numbers - July 2021**

<i>Organisation</i>	<i>Emergency Number outwith Office Hours</i>	<i>Emergency Number within Office Hours</i>	<i>Call Centre Telephone Number</i>
Dumfries and Galloway Council	030 33 33 3000	030 33 33 3000	030 33 33 3000
East Ayrshire Council	0345 724 0000	01563 503160	0345 724 0000
East Dunbartonshire Council	0300 123 4510	0300 123 4510	0300 123 4510
North Ayrshire Council	01294 310000	01294 310000	01294 310000
North Lanarkshire Council	01698 403110	01698 403110	01698 403110
South Ayrshire Council	0300 123 0900	01563 503160	0300 123 0900
South Lanarkshire	0800 24 20 24	01698 454271 (Currently unmanned) Alternative Contact for Covid period of working 07385 031985	0303 123 1015
Amey	0800 042 0188 - Option 2		
Autolink M6	01576 205200	01576 205200	0845 796 6666
Balfour Beatty - M77 DBFO	0141 639 8638	0141 639 8638	0141 639 8638
Scotland TransServ	0141 218 3999		
BEAR Scotland M80DBFO	CONTROL ROOM 08454 130268	M80DBFO OFFICE 0141 413 2841	TRUNK ROAD DEFECTS 0800 028 1414
CenturyLink/Level 3	0208 510 3030	0208 510 3030	0208 510 3030
CityFibre	0800 298 6267	0800 298 6267	0800 298 6267
MBNL for (Hutchison 3g / EE)	0808 1214123		
National Grid	0800 111 999	0800 111 999	0800 688 588
Network Rail	03457 114141	03457 114141	03457 114141
Openreach	0800 374541	0800 0232023	0800 800154
Petroineos	0800 374 185	0800 374 185	
SGN	0800 111 999	0800 111 999	0800 912 1700
Sky	07718 511591 / 02070 323250 / 323234	07718 511591 / 02070 323250 / 323234	08000 273564
SSE	0800 300 999	0800 300 999	0800 300 999
NEOS Networks	0800 0150 355	0800 0150 355	0800 0150 355
SP Energy Networks	0800 092 9290	0800 092 9290	0330 10 10 444
Scottish Water	08000 778 778	08000 778 778	08000 778 778
Virgin Media	0800 694 1122	0800 694 1122	0800 694 1122
Vodafone	0333 304 0762	0333 304 0762	0333 304 0762
Zayo Network Control Centre			0800 169 1646 (ncc@zayo.com)
			05/07/2021

Emergency Number within Office Hours: - These numbers should be for R.A. and S.U. use and should not be general public numbers

Emergency Number outwith Office Hours: - These numbers should be for R.A. and S.U. use and should not be general public numbers

