

## South Lanarkshire Council

### South Lanarkshire Local RAUC Meeting, 21 February 2018 – Meeting No. 37

Attendees	Initials	Company
Crawford Lindsay	KQ	South Lanarkshire Council (Chair)
Valerie Park	VP	South Lanarkshire Council
Lisa Haston	LH	Scottish Power
Caroline McAdam	CMcA	Network Rail
Stacey Clabby	SC	SGN
Collette Finlay	CF	SGN
John Hughes	JH	Scottish Power
Phil Boylan	PB	Scottish Water
Emma West	EW	Scottish Water
Mark Daisley	MD	SGN
Owen Harte	OH	Virgin Media
Stevie McGill	SMcG	Fulcrum
Brian McAtteer	BmcA	Energetics
Jock Laidlaw	JL	Autolink
Adrian Henzler	AH	Openreach
Fiona Kelly	FK	Scotland TransServ

#### Apologies/Non Attendance:

Stewart Allan	SA	Amey
David Fleming	DF	M6DBFO
Bill Sutherland	BS	Virgin Media
Clare Gordon	CG	Scotland TransServ
Stephen Scanlon	SS	BT OpenReach
Stewart McKenzie	SM	Connect
Karyn Davidson	KD	Vodafone

**Additional Circulation to:** **George Borthwick, OSRWC**

No.	Description	Action By
1	<b>Introductions and Apologies</b>  Apologies noted above.	Noted
2	<b>Agree Previous Minutes – 15 November 2017</b>  Minutes agreed from previous meeting as Accurate.	Noted
3	<b>Matters Arising from Previous Minutes</b>  CL went over previous actions arising from previous minutes.	Noted

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	<p>SLC, BT and VM had the highest levels of late updates to notices, and all three organisations should address this even if their percentage figure is low. Organisation need to address the figures as they have not improved since the last quarter.</p> <p>Virgin Media – have particularly poor performance and will soon reach “tipping point” where the backlog is too large to address without significant resource. OH advised that there was a historical defect programme but was unsure when it would reach SLC. No indication as yet as to when these will be attended to.</p> <p>The Clydesdale area have noted specific issues with 2/4hr defects being dealt with slowly by one specific SW contractor (Kier). Normally non responded to defects would be made safe at cost by SLC but for some reason repeat phone calls were being made – VP suggested there may be some breakdown between call centre and contractor. VP to forward examples to CLY to share with his colleagues at SW100. PB confirmed SW aware of the issue and are dealing with it (Closed)</p> <p>LYH had been asked to raise an issue with SPEN works to install a cable at a recycling centre which went through Glasgow City and SLC areas. The OSRWC had head that SLC had objected to a very old notice at a late hour, which all agreed would be unacceptable if it were the case. KQ/VP to review from SLCs Records. Both VP and LH were unaware of the OSRWC involvement. SLC procedures checked and found to be correct. Agreement was reached with SPEN on route.(Closed)</p> <p>Previous SGN performance dipping from 4% to 9% was noted as being not particularly high however any increase should be investigated internally</p>	<p>VP, AH, OH</p> <p>OH</p> <p>SC/CF</p>
<p>4</p> <p>4.1</p>	<p><b>Performance</b></p> <p><b>All OD Performance</b></p> <p>A copy of the Performance Report was sent out electronically before the meeting for review.</p> <p>OSRWC now produce their own report for RAUCS, SLC report is purely for information. Acting on the SLC report should help resolve any issues quickly before the OSRWC report highlights things.</p> <p>KQ requested that if anyone had ideas for additional notice information to email in and she would look at it in February on her return.</p> <p>It was noted that by percentage performance over most areas has declined since the last quarter with slight improvements by Energetics', SGN and SRP Fulcrum was noted as having a low number of notices and therefore should not be looked at by percentage.</p>	<p>ALL</p> <p>ALL</p>

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	SLC, BT and VM had the highest levels of late updates to notices, and all three organisations should address this even if their percentage figure is low.	VP/SS/BL
	Overdue notices have improved from the previous quarter. Detail of the overdue notice to be sent to JH and OH	Noted VP
5.	Programme of Works	
5.1	SLC programme of works for the next 3 months is available in the register The LRAUC report includes completed resurfacing works and ongoing restriction periods.	Noted
5.2	Co-ordination and Conflicts	
	The report showing all potential conflicts between SLC and Utilities which have been identified for the next few months was discussed. Discussions took place of the entries marked in Red. This report was provided electronically to all Utilities before the meeting for review. Each attendee should review the high level summary and agree to resolve conflicts with the area inspector where they arise.	All
	The report is produced to make sure works promoters are aware of things which could prevent them from starting. Due to the way validity periods work, having a notice in does not guarantee entry to the road, as TM must also be agreed in advance.	ALL
	This report also includes resurfacing works. For enquiries please contact local inspector and not the named person on the notice.	
	It was agreed that all present could review the conflict sheet after the meeting and contact VP if there were any issues.	Noted
6	<b>Outstanding Defects (Up to February 2018)</b>	
	The outstanding defects are reported on a quarterly basis and shared with the OSRWC. The data used to compile the snap shot report is available should anyone need it. The report for February meeting was run on 16/02/2018. It may be the case that outstanding defects have been resolved after the report run date but still count as outstanding on the report date.	Noted
	A report of Outstanding Defects for November 2017 to February 2018, was provided as part of the papers for the meeting.	Noted
	<ul style="list-style-type: none"> <li>SW, and SLC have more than 40% defect resolve in the last quarter which down on the previous quarter.</li> <li>Vodafone, ES Pipelines, SP, Energetics, ZP GTC and Fulcrum have not resolved any defects in the last quarter. The outstanding defects numbers</li> </ul>	Noted

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	<p>are not high, ranging from 2 to 16 over the companies identified. VP to send details to all interested parties.</p> <ul style="list-style-type: none"> <li>Virgin Media – have particularly poor performance and their backlog has increased since the last quarter.. OH advised that there was a historical defect programme but was unsure when it would reach SLC</li> </ul>	<p>VP</p> <p>OH</p>
7	<p><b>Community News</b></p> <p>CL advised that the User Forums start next week on the 27/02/2018 in Dumfries .</p> <p>CL discussed the SWRAUC minutes from November meeting</p>	<p>Noted</p> <p>Noted</p>
8	<p><b>AOCB</b></p> <p>No issues raised.</p>	
11	<p><b>Time and Date of Next Meetings</b></p> <ul style="list-style-type: none"> <li>Wednesday <u>15<sup>TH</sup></u> May 2018 at 12:30 hrs, in The Stables Meeting Room, Chatelherault Park, Ferniegair, Hamilton</li> <li>Wednesday <u>15<sup>TH</sup></u> August 2018 at 12:30 hrs, in The Stables Meeting Room, Chatelherault Park, Ferniegair, Hamilton</li> <li>Wednesday 21<sup>st</sup> November 2018 at 12:30 hrs, in The Stables Meeting Room, Chatelherault Park, Ferniegair, Hamilton</li> </ul>	<p>Noted</p>