

New defect received by Statutory Undertaker

Acknowledge receipt of defect (via comment or notice assessment) and assess online in one of the following ways:

Do you accept this defect at face value without your own site visit?

Are you generally happy with this inspection, but wish to discuss the extent of repair or exact cause etc on site?

Are you unhappy with this defect and wish to dispute it formally?

Is this a D/2 or D/3 follow up to an inspection you have previously received?

**Accept inspection.**  
You have forfeited the right to dispute any further aspect of this defect, but you will not be charged for a D/1 inspection

**Do nothing on the SRWR.**  
Call the issuing Authority and arrange a joint site visit\*. Discuss and agree all aspects of the defect. Once agreed, accept both the original inspection and the subsequent D/1 on the SRWR

**Decline inspection.**  
This will prompt a D/1 inspection which you will be responsible for organizing. If you decline an inspection but do not attend or organize the D/1 to discuss it, you will continue to be held responsible for the defect

If the defect has already been discussed, you should accept these unless you object to their timing, or have other evidence that the defect was repaired/not repaired on that date. If it has not yet been discussed, contact the issuing authority immediately

Jl\* held and defect/remedials agreed

Jl\* held and defect agreed to be withdrawn (no charges apply)

Jl\* held and defect/remedials not agreed

Notify and repair defect/inadequacy, as appropriate.

Accept any related outstanding inspections

RA amends fail to pass. Accept once passed

Begin arbitration process

Accept and arrange remedial or arrange JI

**\*Note on Joint Inspections**  
If acceptable to both parties, an email or phone call may replace the JI. These are normally not recorded as formal Joint inspections