

— OFFICE OF THE —

SCOTTISH ROAD WORKS COMMISSIONER

2020/21 SRWC ROAD WORKS PERFORMANCE REVIEWS

PROPOSALS FOR MONITORING

With the onset of the Covid-19 Pandemic in March 2020, and the subsequent restrictions on daily life and business activity, it will be impossible for this office to review each organisation's performance in a similar format to previous years. The initial disruption from late March and through the summer resulted in a number of road works performance measures being negatively affected as organisations responded to the restrictions. This, in turn, has affected their reliability as a yearly performance measure.

However, it is apparent that the majority of organisations managed to return their performance indicators to somewhere approaching pre-pandemic levels during Quarter 3 and into Quarter 4 and the efforts by all Road Authorities and Utility Companies is acknowledged.

PROPOSAL

It is therefore proposed that the 2020/21 Annual Performance Reviews will include:-

- The data covering the period April to September 2020 (i.e. Quarter 1 and Quarter 2) will be provided for information only.
- The yearly performance review figures will concentrate on an aggregated figure for the third and fourth quarters only for each of the individual indicators.
- The "Specific Actions" section will still identify areas of non-compliance concentrating on aggregated Quarter 3 and Quarter 4 performance and will note specific areas where improvement is required.
- The "Summary" section will include reports on "Noticing Failure" and "Unplanned Works" aggregated Quarter 3 and Quarter 4 performance for year 2020/21 against year 2019/20.
- The "Summary" section may also include an assessment of compliance with noticing advice during the restricted period due to Covid-19.

- An overall performance assessment using terminology along the lines of “requires improvement”, “satisfactory” and “good”.

It is hoped that the above approach will acknowledge the unique circumstances of 2020/21 whilst still providing a reasonable assessment of each organisation’s road works performance during the period.

The Scottish Road Works Commissioner would welcome and encourage any feedback on this framework. Please feel free to respond to enquiries@roadworks.scot by 31 March 2021