**MONITORING AND IMPROVING COMPLIANCE – No. 3**

**SRWR Dashboard changes**

# Indicator R6 – Works that over ran

This was previously called Overrunning Works and was shown as a percentage of works that over ran against works that started in the quarter. The target was 0% - 1%. Now shown as a number with no Red/Amber/Green status. The Commissioner’s expectation is that organisations will keep this under control (numbers have been traditionally low). You can expect the Commissioner to comment if you have a sudden increase in works that over ran compared to previous quarters.

# Indicator R16 – Works awaiting closure

This was previously shown as a percentage of works that need to be closed against works that started in the quarter. The target for this was (and still is) 0 works awaiting closure. Now shown as a number with no Red/Amber/Greed status. The Commissioner’s expectation is that organisations will still keep this under control. You can expect the Commissioner to comment if you have a sudden increase in works that need to be closed.

# Indicator R16 - Works Awaiting Final Site Reinstatement Details

This was previously shown as a percentage of works that need final reinstatement details recorded, against works that started in the quarter. The target was 0% - 1%. Now shown as a number with no Red/Amber/Green status. The Commissioner’s expectation is that organisations will still keep this under control. You can expect the Commissioner to comment if you have a sudden increase in works that need to have the final reinstatement recorded.

# Indicator R17e - S125 Notices Issued/Received

For undertakers this was previously shown as a percentage of works that received a direction, against works that started in the quarter. The target for this was (and still is) 0 works receiving a direction. Now shown as a number with no Red/Amber/Greed status. The Commissioner’s expectation is that organisations will still keep this under control. You can expect the Commissioner to comment if you have a sudden increase in works that have been given a direction.

# Indicator R18 - No of interim reinstatements after 6 months without agreement

This was previously shown as a percentage of works that have outstanding interim reinstatements, against works that started in the quarter. The target for this was (and still is) 0 works with an interim agreement after 6 months (without agreement). Now shown as a number with no Red/Amber/Greed status. The Commissioner’s expectation is that organisations will still keep this under control. You can expect the Commissioner to comment if you have a sudden increase in works that have outstanding interim reinstatements.

# Indicator R25 - Substandard TM

The target now reflects the targets given in the performance review, 0%-1%.

# Indicator R24 - Misuse of Traffic Management “Not Yet Known”

This has been returned to being shown as a percentage of works misusing the TM type, against the works started in the quarter. The target now reflects the targets given in the performance review, 0%-1%.

# Indicator R24 – Works missing Contact Details

This has been returned to being shown as a percentage of works missing contact details, against the works started in the quarter. The target now reflects the targets given in the performance review, 0%-1%.

# Sample Inspection Totals

For authorities; this is displayed as a percentage of inspections carried out up to the current quarter, against the agreed annual sample targets.