

**East Dunbartonshire & North Lanarkshire Local RAUC Meeting  
Microsoft Teams Meeting 06 March 2024**

**Present:**

<b>Name</b>	<b>Initials</b>	<b>Company</b>
Alan Houston	AH	East Dunbartonshire Council
Craig Stewart	CS	East Dunbartonshire Council
Jane Frew	JF	East Dunbartonshire Council
Alistair Schofield	AS	North Lanarkshire Council
Laura Docherty	LD	North Lanarkshire Council
Fraser Lochhead	FL	North Lanarkshire Council
Gordon Michie	GM	Scottish Water
Emma West	EW	Scottish Water
Claire Provan	CP	SGN
David Findlay	DF	SGN
Helen McMillan	HMCM	SGN
Owen Harte	OH	Virgin Media
Edward Watson	EdW	SPEN Energy
Sibin Silvapicha	SiS	SPEN Energy
Gareth Traynor	GT	SGN
Matthew Jones	MJ	LAST Mile
Derek Kelly	DK	Amey
David Murdoch	DM	Network Rail
Joanne Bain	JB	Axione
Marie Devlin		Minute Taker

**Apologies:**

<b>Name</b>	<b>Initials</b>	<b>Company</b>
Mamadou Jalloh	MJ	North Lanarkshire Council
Caroline Auld	CA	Network Rail
Stephen Scanlon	SS	Open Reach
Grant Pollock	GP	SGN
Julie Greig	JG	SGN

<b>No.</b>	<b>Item</b>	<b>Action</b>
<b>1.</b>	<p><b>Welcome and Apologies</b></p> <ul style="list-style-type: none"> <li>• Chair welcomed all to the meeting. Apologies noted.</li> </ul>	
<b>2.</b>	<p><b>Previous minutes</b></p> <ul style="list-style-type: none"> <li>• Minutes of the previous meeting of 06 December 2023 agreed and approved.</li> </ul>	

<p><b>3.</b></p>	<p><b>Matters Arising from previous minutes of 06 December 2023</b></p> <ol style="list-style-type: none"> <li>1. AS- LA Ref 3119268 – Woodside Street, Coatbridge, area marked with blue paint for a few weeks, was told urgent works however no evidence of burst pipe. Matter outstanding, EW will request update and feedback.</li> <li>2. CS – LA Ref: 3204355 – Cable Tel box in Baird Drive, Twechar – Matter outstanding, unclear who is responsible, but cables exposed at bottom of box. All telecom partners denied it is their apparatus. VM have investigated further and state not their apparatus. Still outstanding AH will request update from SS.</li> <li>3. CS – VM LA Ref: 3327867 Crowhill Rd, Bishopbriggs- programmed for 11 December 2023. Still Outstanding, OH will chase up.</li> <li>4. CS – BT LA Ref – 3399222 West High Street, Kirkintilloch, temporary lights, LA requested application. Second time work commenced SGN gas works reported gas leak at top of West High Street. Telephone number for contractor KN Group – 01355 200500 constantly ringing out. SS will investigate as still outstanding.</li> <li>5. CS – LA Ref – 3392833, Balmore Road, Balmore – Accepted chamber cover, to be chased up. Still to be accepted. No-one here from BT today CS will seek update from SS.</li> <li>6. CS – VM LA Ref – 3105490 – Angus Avenue, accepted in 2022. OH will investigate and feedback.</li> <li>7. CS - LA Ref – 3439064 – Endrick Drive - All Utilities denied concrete cover on footpath. GM advised this was investigated believed to be an old communications box, not clearly visible as water in it. Nothing to do with Scottish Water. CS will get someone to go out to look at it.</li> <li>8. MJ – SW LA Ref- 3450204 – Howe Road, Kilsyth, Team sent email to Fiona to resolve the issue, no response received. Can this be escalated as in critical location. EW will chase up and feedback.</li> </ol>	<p><b>EW</b></p> <p><b>AH/SS</b></p> <p><b>OH</b></p> <p><b>SS</b></p> <p><b>CS/SS</b></p> <p><b>OH</b></p> <p><b>CS</b></p> <p><b>EW</b></p>
<p><b>4.</b></p>	<p><b>SRWR</b></p> <p>4.1 Aurora</p> <p>CS highlighted some issues with timing out or losing connection. DK advised an update on Aurora is scheduled for 09 March, which may improve connection.</p> <p>4.2 Notices</p> <ul style="list-style-type: none"> <li>• CS – BT LA Ref: 3530688 – Urgent works to install BT poles, should not be noted as urgent works. CS advised as no representative today from BT he will raise with SS following today’s meeting. AH agreed if just to install poles it should be planned works and not registered as urgent.</li> </ul>	<p><b>All to Note</b></p> <p><b>CS/SS</b></p>

	<ul style="list-style-type: none"> <li>CS- SPEN LA Ref_ To be confirmed - Balmore Road closed because of spoil on site. Easier option to clear site as a major road, when closed causes delay and complaints.</li> <li>CS – Works at Vivien Avenue, gas leak when EDC resurfacing carriageway. Kerb was dislodged and not put back in place. Technician went out to investigate. Resources were required to resolve the issue. AH confirmed EDC had just completed resurfacing the road.</li> <li>AS – SPEN – LA Ref: 3499637 – Emergency works, Traffic lights with no application for permit received. Please ensure permit applied for in time for works to begin.</li> <li>AS – BT - Main Street, Chryston – LA Ref: 3377993 – Defective apparatus accepted in June 2023 but not progressed. Requested this be investigated and actioned.</li> <li>AS highlighted some utilities putting extensions through without asking NLC for permission.</li> </ul>	<p><b>EdW</b></p> <p><b>DF</b></p> <p><b>EdW</b></p> <p><b>SS</b></p> <p><b>All to note</b></p>
<b>5.</b>	<p><b>Programmes of Works &amp; Coordination</b></p> <ul style="list-style-type: none"> <li>CS – LA Ref: 3157799 - New Signalised Roundabout Works at Canniesburn Toll, Bearsden, work started 1st August 2023 to be completed 12 July 2024. Hard closure should be lifted on 11 March to allow traffic to go south to Anniesland Cross.</li> <li>CS – SPEN – High voltage cable being installed at Morrisons in February 2024. This will need to be pushed back as EDC resurfacing work is planned on Crowhill Road, Traffic Management will conflict. 3 way traffic lights and 2 road closures. Work due to start.</li> <li>EDC Capital Programme uploaded on the register. Street lighting not yet uploaded, in process and will be in place for new financial year.</li> <li>CS – EDC Christmas embargo for 2024 not yet on register should be on the register within next few months.</li> <li>AS- NLC Christmas embargo for 2024 on the register.</li> </ul>	<p><b>All to Note</b></p> <p><b>CS</b></p> <p><b>CS</b></p> <p><b>CS</b></p> <p><b>AS</b></p>
<b>6.</b>	<p><b>Performance Issues</b></p> <ul style="list-style-type: none"> <li>Figures as noted below:  <u>East Dunbartonshire</u>  BT – 100%- City Fibre - 100%, SGN – 100%, SPEN – 100%,  SW – 99.3% VM – 97.9%</li> </ul>	<p><b>All to note</b></p>

	<p style="text-align: center;"><u>North Lanarkshire</u></p> <p style="text-align: center;">BT – 98% – SGN 96.8%, - SPEN – 95.2%, SW – 97.6%, VM- 97%</p> <p>AH highlighted the Commissioner had raised at RAUC &amp; SWRAUC the importance of photos to evidence high pass rate to verify figures.</p>	
7.	<p><b>Reinstatement, Signing and Guarding</b></p> <p>AH advised the issue of signing and guarding was raised at SWRAUC and RAUC to ensure local authorities/ contractors signing and guarding appropriately. Generally, this is being done however some examples of bad practice were highlighted.</p> <p>CS – A few notices on the register not under correct traffic management. Please ensure all notices are registered correctly.</p> <p>AS- SW - LA Ref: 3497967 – Menteith Road - Defective apparatus on Aurora but no application for road closure. Diversion took traffic down residential street. Signage was not adequate which caused complaints, please ensure you liaise with NLC, and diversions are suitable in future.</p> <p>AS – BT LA Ref: 3504242 – Cleland Road, Carfin – Road closure, complaints from residents as not been previously advised of closure. Please ensure residents advised in advance of closures.</p>	<p><b>All to note</b></p> <p><b>All to note</b></p>
8.	<p><b>RAUC</b></p> <p>AH – Attended lengthy presentation on 21 February 2024 from Net Zero Group. National Coring, looking for a new Chairperson as Ian Jones is retiring. Reinstatement reporting April 2024 to March 2025. Next Coring Programme in 2026.</p> <p>New Compliance Officer, Rob Fraser, others will be on board at the end of this month.</p> <p>Two investigations in relation to contractors not complying with Pink Book. The first 6 months of the investigation will concentrate on local authorities. AH reiterated to Roads Managers to make sure all complying and ensure any contractors/operatives have certification.</p>	<p><b>All to Note</b></p>
9.	<p><b>SWRAUC</b></p> <p>Cold tar was discussed, no agreed approach from utilities or local authorities re patching work/setting up road works.</p>	<p><b>All to note</b></p>

<p><b>10.</b></p>	<p><b>AOCB</b></p> <p>AS asked for this to remain on the agenda as MJ not in attendance at today’s meeting – Recent works in Mossend and Bellshill, Asquith Place, Beveridge Terrace and Bannerman Drive, excavation found no advice note 21 and no record of agreement. Unclear if apparatus belongs to VM or Openreach. NLC will be resurfacing footpath in the area at second part of January and need to identify who owns it. MJ shared photograph of the works to all. MJ will forward plan to SGN, VM and BT for further investigation to identify who owns the cables.</p> <p>CS – Network Rail – Westerhill Road site to be cleared as trees and leaves have been left after work completed. CS advised litter picking is due to take place in March and crew will be asked to clear the site. DM advised CA is chasing it with the project team to get matter resolved.</p> <p>CS – SGN – Incidents of emergency works going on without completion date. Urgent works dragging on. CS will email JG to raise issue.</p> <p>AH advised today’s meeting is the last to be chaired by EDC. The next meeting will be chaired by NLC and coordinated by MJ.</p>	<p><b>MJ</b></p> <p><b>DM/CA</b></p> <p><b>JG</b></p> <p><b>All to note</b></p>
<p><b>11.</b></p>	<p><b>Date of Next Meeting</b></p> <ul style="list-style-type: none"> <li>• <b>Next Meeting: Wednesday 05 June 2024 at 09:30am.</b></li> </ul>	